

Passenger Application Form for Membership

Number of applicants: _____

Names(s) including title: _____

Date(s) of birth: _____

Address: _____

Postcode: _____

Telephone (including code): _____

Email: _____

Please list below any medical conditions or mobility problems you have, for example, if you are partially sighted or use walking aids etc.

Do you use a wheelchair? Yes / No

If yes, are you able to transfer to a seat? Yes / No

If the wheelchair is powered, please provide make and model.

Emergency contact and telephone number: _____

Interested in Volunteering as a Driver?

Volunteers are required to drive the minibus. If you are interested in joining the rota, you will need:

- Have a full driving licence.
- If you passed your test after 1997 you also need Category D1 on your licence.
- Be under 80 years of age.

Cumberland Council provide training to MiDAS standard (Minibus Driver Awareness Scheme). Volunteer mileage expenses will be covered.

For more information contact:

Katy Wood
Voluntary Transport Officer
Cumberland Council

07788 396194 or 0333 240 69 65 (option 5)

Community Wheels minibus is also available for hire to non-for profit community groups - for further information please contact Cumbria Community Transport on 01228 402811.



Community Transport initiatives available through Cumberland Council:

- Voluntary Car Scheme
- Rural Wheels
- Community Wheels
- Village Wheels
- Community Minibus Sharing Scheme

For more information contact: 0333 240 69 65 (option 5)

Community Wheels

**Whelpo Caldbeck,
Hesket Newmarket, Newlands,
Sebergham, Welton, Rosley**

1 January 2024

Demand responsive accessible community transport for residents of Caldbeck and District.

Find out more at cumberland.gov.uk

What is Community Wheels?

It is a demand-responsive wheelchair accessible community transport service for communities that don't have any scheduled bus transport.

To use the service, you will need to become a member of Community Wheels. Fares will be paid by Credit/Debit card.

What days and times will transport be available?

This will depend on where there is demand and bookings have been made for the service. Transport is available from

Whelpo, Caldbeck, Heskett Newmarket, Newlands, Sebergham, Rosley*, Welton** then to either Carlisle on the first and third Monday of the month or to Wigton on the other Mondays (including Bank Holidays).

**Rosley then Welton to Carlisle, **Welton then Rosley to Wigton.*

To find out more information on routes please phone 0333 240 69 65 (option 5).

Please book by the day before you wish to travel. This is so that we can advise the volunteer driver who is travelling, where the pick-ups will be on the day and confirm pick-up times.

How much does it cost?

Approximately 25p per mile. For example

Caldbeck to Carlisle is £6.75, return
Caldbeck to Wigton is £3.75, return.

Fares will be paid by Credit/Debit card.

Do I have to book my seat?

Yes. Please book by 12 noon on Sunday before travel.

We need to know who is travelling and from where to plan the route and timings.

Please be aware that the minibus has 14 passenger seats.

Who can use the service?

Community Wheels is for registered residents and cannot be used by visitors to the area.

How do I become a member?

There is no membership fee however you must be a member of the Community Wheels Caldbeck service to use it.

Complete the Passenger Application Form for membership (you only need do it once) and send it:

By Post: Antoinette Ward, Northern Fells Group Transport Coordinator, Mardale, Upton, Caldbeck, Wigton, CA7 8EU

Or by Email:

antoinette.ward@northernfellsgroup.org.uk

By phone:

Contact t: **016974 78220**



What happens once I have become a member

Phone to book your seat. They will confirm the pick-up location and time.

016974
78220

Why do I have to become a member to use Community Wheels?

Under the legislation that applies to transport services, only members are able to use this type of service. Such services are not available to the "general public". (*Transport ACT 1985 sections 18 to 23A; Section 19 Permit Regulations and Community Bus Regulations 2009*).

Can I use my NowCard?

NoWcards can't be used as this is not a scheduled bus service. Fares will be paid by Credit/Debit card.

For more information

Office hours are Monday

Friday 9am - 4.30pm

t: **0333 240 69 65 (option 5)**

m: **07788 396194**

Email: **integrated.tansport@cumberland.gov.uk**



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