

# PG 6863 People Care and Date June 2019 Post Title Social Worker - Safeguarding Adults Job Family Role Profile PCD10ii Final Grade 11

# To be read in conjunction with the job family role profile

# **Service Area description**

### **Safeguarding Service**

The Adult Social Care Safeguarding Service role is to empower and protect those individual's aged 18+ to live in safety, free from abuse and neglect.

This service is responsible for the operational response to all safeguarding concerns and enquiries and will;

- Provide a face to face safeguarding enquiries service to members of the public who by reason of their care and support needs are unable to protect themselves from neglect or abuse.
- Assess the immediate risk of safeguarding concern/s and implement and develop protection plans to mitigate against such risks.
- Complete statutory safeguarding/non-statutory enquiries and reach a conclusion when neglect, harm or abuse has occurred and make recommendation of future actions.
- Work within the making safeguarding personal agenda.
- Work with key partners to enable them to complete internal enquiries where appropriate and audit the findings and actions taken as a safeguarding concern.
- Lead on large scale enquiries where provider failure has safeguarding concerns identified.

### **Purpose of this post**

To work in the Safeguarding Team and ensure that Cumbria County Council fulfils their statutory duty under the Care Act 2014 and outlined in Section 42, undertaking strengths based assessments where concerns have been raised of abuse and/or neglect in a manner that promotes the views, wishes and outcomes as identified by the Adult at Risk. To work in ways that promote independence and enable individuals/groups to maximise their strengths. To work with statutory Relevant Partners and stakeholders for outcomes for the people of Cumbria.

The post holder will actively promote the work of the Cumbria County Council, internally and externally, on the development and delivery of continuously improving modern and competitive services for the people of Cumbria.

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working practices.

Key	job specific accountabilities
1.	Undertake strengths based Safeguarding Adults enquiries and assessments, with individuals, to inform safeguarding decision making and risk management plans, to meet the Council's statutory obligation for the protection and support of adults at risk.
2.	Practice within the relevant national legislation, professional standards of practice and organisation policies and procedures and ensure compliance with care/clinical governance principles. Carrying out duties according to instruction, legal and procedural frameworks and individual and organisational performance frameworks.
3.	Contribute to developing professional practice and delivery of service by working collaboratively with a wide range of stakeholders, including internal and external stakeholders and senior colleagues.
4.	Ensure the effective implementation of the Safeguarding Adult Policies, Procedures and Guidance to support the Local Authorities statutory duty under Sec 42 of the Care Act 2014. Actively promote the 6 Core Principles of Safeguarding Adults and the Making Safeguarding Personal Agenda to support the wellbeing and the personal protection and safety of Adults at Risk.
5.	To review individual safeguarding plans /risk plans, monitor outcomes and recommend any necessary adjustments utilising audit measures to support evidence based practice, ensuring the most effective support for personalised outcomes.
6.	Chair multi-disciplinary meetings, primarily Safeguarding adults meetings and case conferences.
7.	Provide specialist advice, guidance and direct support to internal and external partners in respect of safeguarding adults
8.	To prioritise and manage a caseload to ensure activities are delivered to an agreed timescale, and deal effectively with communications and situations, gathering information to plan interventions and actions, develop appropriate programmes/plans, including exercising professional judgement in assessing risk to people. Making sound professional decisions on the management of risk which ensures vulnerable people are protected.
9.	To exercise individual professional autonomy in order to make recommendations regarding appropriate interventions and evidence this clearly in all recording and correspondence, with reference to relevant practice guidelines. Seek advice and guidance as required.
1(	<ol> <li>Record, monitor and review case information to ensure complete and accurate case recording is maintained.</li> </ol>
1	1. Work with relevant professionals, internal and external partners, within a given area to ensure that assessment and appropriate care and support interventions fit with other existing provisions to maximise benefits and achieve efficiencies from available resources and meet the needs of people
12	2. Demonstrate effective communication skills including an ability to discuss and explain sensitive information with people and carers, and produce clear accurate and factual

written reports and records in a timely manner using defined policies, procedures and

- 13. Act as a point of contact, that communities, people, parents/carers/guardians and their families, can trust and support individuals and groups in making person centred choices and in navigating their way through the care and support system.
- 14. To seek opportunities for personal development through identified CPD activities and maintain professional standards which are required to meet registration with the appropriate body .Use opportunities in developing professional practice by collaboratively working with a wide range of stakeholders including senior colleagues

### Please note annual targets will be discussed during the appraisal process Key facts and figures of the post

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Budget Responsibilities	Working with internal and external colleagues, people and their families/carers/guardians to ensure people's needs are met within agreed resources which optimise benefits and efficiencies from available resources. Working in strengths based ways with people to prevent, reduce and delay the need for formal services.		
Staff Management	To act as a mentor and support and offer guidance regarding practices,		
Responsibilities	policies and procedures to team members and less experienced staff.		
Other	To make the most effective use of available resources, particularly those which lie within local communities.		
Essential Criteria - Qualifications, knowledge, experience and expertise			

- Accredited Social Work Degree or equivalent Professional Social Work qualification
- Registration with appropriate professional body
- Evidence of ongoing professional development/CPD within the last 2 years
- Evidence of successful completion of ASYE or for those who qualified pre September 2012 the ability to demonstrate significant experience in equivalent Post Qualification level.
- Knowledge and application of departmental and council objectives and initiatives
- In depth knowledge and understanding of own professional area of practice and issues within Adults Services
- Evidence of extended relevant working experience including Independent assessment and delivery of support
- Experience of working with and managing the Safeguarding Adults processes
- Understanding and application of theoretical approaches, practices & procedures relevant to Safeguarding Adults work.
- Knowledge of National Policies and legislation relevant to area of work.
- Experience of case-load management and planning/implementation of interventions for allocated cases
- Ability to manage cases in which complex and contentious circumstances arise
- Ability to balance risk and safety
- Having an awareness and understanding of risk with the ability to escalate appropriately
- Contribute to work planning and resource allocation
- Ability to influence people to change and to make difficult decisions
- Change management within a positive framework, timescales and budget
- Proven ability to demonstrate sound judgement and autonomy of decision making in unpredictable situations.
- Good interpersonal skills including negotiating, conciliating, and motivational skills
- Good communication skills written, verbal in a range of situations working with customers, carers, colleagues and stakeholders

- Ability to create innovative, strength based solutions with customers and their carers
- Ability to contribute to a culture that enables and empowers staff and customers alike
- The ability to plan interventions to be implemented for customers individually
- Ability to plan for and prioritise own case-work
- Good time management/punctuality and ability to work to deadlines
- Ability to network effectively with multi-disciplinary organisations
- Demonstrable information technology skills/competencies.
- Ability to identify and challenge inappropriate practice

### **Disclosure and Barring Service – DBS Checks**

- This post requires / does not require a DBS check.
- The level of check required is:
- DBS Enhanced Adults

Job working circumstances			
Emotional Demands	Involves regularly dealing with individuals who are in crisis and distressed.		
Physical Demands	Normal requirement for county wide travel and carry laptop and small pieces of equipment		
Working Conditions	Involves regularly dealing with individuals who are distressed and potentially displaying aggressive behaviour. Working in an uncontrolled, challenging environment, in individuals homes Lone working required		
Other Factors			
Ability to travel extensively throughout the County Some longer journeys for staff visiting people placed out of county. Flexible working and home visits required			