

Cumbria Outdoors – Residential Conditions of Booking

Booking Conditions

Provisional bookings can be made by telephone but cannot be guaranteed without a signed booking form. Places can only be guaranteed once a booking form and deposit have been received. Additional information required includes:

- Cumbria Outdoors – Medical form (at a later stage)

Booking

A booking will be confirmed on receipt of signed booking forms together with a £100.00 non-refundable deposit

A contract exists on acceptance of a signed booking form.

Cancellation by Participant

In the event of a cancellation by an individual:

After confirmation of booking – Loss of £100.00 deposit
Less than 8 weeks notice – liable to pay 75% of total cost
Less than 4 weeks notice – liable to pay 100% of total cost

These cancellation charges are not negotiable

Cancellation by Cumbria Outdoors

In the event we cannot deliver this course then any money paid will be refunded in full.

These booking conditions are designed to allow our visitors flexibility and to ensure the financial viability of Cumbria Outdoors.

Liability

Cumbria Outdoors operates under C.C.C. public liability insurance. No liability is assumed by C.C.C. for injury, death or consequential injury or death (other than arising from

negligence of the Council, its employees, or agents) damage, accident, cancellation, delay, irregularity, or inconvenience incurred to participants in courses. In an emergency, parents or guardians agree that C.C.C. may obtain medical treatment at the eventual expense of the parent or guardian.

No liability is assumed for loss or damage to any personal property belonging to course members.

No representative, escort agent or other employee of C.C.C. is authorised to commit Cumbria Outdoors to any liability whatsoever and C.C.C. will not be bound by any statement or representation as to its liability unless it be in writing and signed by a duly authorised member of staff.

Discipline

Course members are always expected to act responsibly and agree to accept the advice of Cumbria Outdoors staff.

Equipment

Basic equipment for this residential will be provided free of charge. This includes PPE - Personal Protective Equipment - required for each outdoor activity e.g. buoyancy aids, waterproofs, harnesses, and helmets etc.

Signing of the Booking Form signifies acceptance of and consent to these conditions

I understand an invoice will be issued for the £100.00 non-returnable deposit, and I agree to pay the invoice for the balance one month prior to arrival.

Signed: Date:

Please return this form to the email address below, or alternatively post to the address below. The invoice raised will provide optional payment methods.

Cumbria Outdoors, Hawse End Centre, Portinscale, Keswick, Cumbria CA12 5UE
Tel: 01768 812280
Email: cumbriaoutdoors.enquiries@cumbria.gov.uk