

Terms and conditions

- The pass holder must have a permanent residence in South Lakeland. If the pass holder moves to reside outside South Lakeland, the pass will not be valid and must be returned to Cumbria County Council.
- Passes remain the property of Cumbria County Council in their entirety and are not transferable.
- Defaced passes will not be accepted by the driver and will be withdrawn.
- Passes do not guarantee a seat on the service. The driver reserves the right to refuse passengers on capacity grounds.
- Any discount offered in conjunction with the use of the card is at the sole discretion of the individual bus operator and may be changed or withdrawn at any time by them.
- Any fraudulent use of the pass may result in the pass being confiscated by the bus operator or authorised Cumbria County Council officer. Where fraudulent activity has been found to occur, Cumbria County Council reserves the right not to reissue a replacement pass and to consider progressing legal action.
- Cumbria County Council receives your personal data in order to issue you with the card. All information provided on the application form will only be used for the purpose of the administration of the scheme. The data controller for these purposes is Cumbria County Council. All parties must comply with the requirements of the Data Protection Act 1998 insofar as they apply to the provision of the service.
- Cumbria County Council reserves the right to alter these terms and conditions at any time; any updates will be posted on the Cumbria County Council website.
- These terms and conditions are valid as of March 2015.

If you require this document in another format (eg CD, audio cassette, Braille or large type) or in another language, please telephone 01228 606060.

আপনি যদি এই তথ্য আপনার নিজের ভাষায় পেতে চান তাহলে অনুগ্রহ করে 01228 606060 নম্বরে টেলিফোন করুন।

如果您希望通过母语了解此信息，
请致电 01228 606060

Jeigu norėtumėte gauti šią informaciją savo kalba,
skambinkite telefonu 01228 606060

W celu uzyskania informacji w Państwie języku proszę
zatelefonować pod numer 01228 606060

Se quiser aceder a esta informação na sua língua,
telefone para o 01228 606060

Bu bilgiyi kendi dilinizde görmek istiyorsanız lütfen
01228 606060 numaralı telefonu arayınız

Freedom to travel for less



Use your **A2B NoWcard** any time except on school days. On these days you will be charged the normal, full bus fare if you travel before 9:30am or between 3pm and 5pm.

Term dates can be found at:
cumbria.gov.uk/A2BNoW

A2B NoWcard
Freedom to travel
for less in South
Lakeland



The reduced fare bus
travel card for 5-18 year
olds in South Lakeland

Whatever you're into, the A2B NoWcard can get you there

What is the A2B NoWcard?

The **A2B NoWcard** gives you freedom to travel for less around South Lakeland and beyond.

If you are aged 5-18 and live in South Lakeland your **A2B NoWcard** can let you travel on local buses for up to £1.80 for a single journey or £3.00 return.

So you can save your money for the more exciting things in life

To make the most of your **A2B NoWcard** you can find out more about how to get around South Lakeland by bus by visiting cumbria.gov.uk or contacting Traveline on **0871 200 22 33**.

Get an application form from your local library or online at: cumbria.gov.uk/A2BNoW



How much do I save?

You will pay a maximum of £1.80 for a single journey or £3.00 for a return journey. If the fare is normally less than this, you will be charged the normal fare.

When can I use it?

Any time except on school days before 9:30am and between 3pm and 5pm. At these times you will be charged the normal bus fare. If you are travelling outside South Lakeland, both parts of a return journey must be taken on the same day or you will have to pay the normal bus fare for the return leg.

Where can I use it?

Use your **A2B NoWcard** on any journey in South Lakeland. You can also use your card to check out Penrith, Keswick, Barrow, Kirkby Stephen and Lancaster and all stops on these routes for the same bargain price, as long as your journey starts in South Lakeland.

How does it work?

To make sure you can take advantage of low price fares, simply place your **A2B NoWcard** on the card reader, let the driver know where you are travelling to and pay your fare.

How long will the card last?

The expiry date will be printed on your **A2B NoWcard**

The scheme will be reviewed annually. As a listening council we want to be sure that it delivers a good service as well as providing good value for money.

How much is the card?

The card will cost you £7.50. There will also be an annual renewal charge.

How do I apply?

1. Get an application form by dropping in to your **local library**, or going online at cumbria.gov.uk/A2BNoW.
2. Take the completed application form to your local library and do not forget to take a passport photo and £7.50 application fee as well as proof of the age and address of the person applying for the card. Acceptable proof of age and address is either an NHS medical card; a driving licence (if the applicant has a licence); a passport and bank statement; or a birth certificate and bank statement.
3. If you are applying at Kendal Library, you do not need to take a passport photo with you as library staff have the facility to take your photo and complete your application electronically.
4. Library staff will check your application and identification and take your payment.
5. Your card will be posted to your home address.

What if the card is lost or stolen?

Ring the hotline on **0300 123 6737**. A replacement card will cost you £10.

What if my card doesn't work?

You will have to pay the full fare for your journey. You should then return your card to FREEPOST NOWCARD and a replacement will be issued to you free of charge with the difference in cost of your journey.

