



Privacy Notice Targeted Youth Support

We are committed to making sure that information is kept safe, stored securely and can only be used by the people who need it to enable us to offer your family the support and services that you require.

The safety and well-being of all our service users is of paramount importance to us. We adhere to Cumbria Local Safeguarding Children's Board (LSCB) safeguarding policies and guidelines and will at all times take action to ensure that children, young people and families are kept safe from harm. For further information, see Cumbria LSCB Guidelines at www.cumbrialscb.com

We recognise that families' needs change over time and sometimes extra help and support is needed. If you or someone who works with your child feels that he or she would benefit from extra support, an Early Help Assessment may be used. This is a separate process and will only be initiated with your agreement.

What information does the council collect about me?

The Targeted Youth Support Service, working as part of Cumbria County Council's Children and Families Services (People Directorate), offer a range of interventions and activities for children, young people and families. This may include targeted family support, participation and learning opportunities, plus information and advice. If you wish to use the services offered in Cumbria you will be asked to complete a Registration Form. If you do give consent this will not affect your entitlement to access services.

When you register you will be asked for the following 'personal data':

- your name,
- date of birth,
- contact details including postal or email address

We may also collect, store and use the following 'special categories' of more sensitive personal information:

- information about your race or ethnicity,
- whether or not you have any additional needs.

We will record which services and activities you attend and how we have supported you.

How is your personal data collected?

Targeted Youth Support Officers, working on behalf of Cumbria County Council's Children and Families Service (People Directorate), offer a range of interventions and activities for children, young people and families.

This may include targeted family support, participation, and learning opportunities, plus information and advice for children, parents, carers and parents to be. If you wish to access these services in Cumbria you will be asked to complete a Registration Form.

Why do I need to complete a Registration Form?

Cumbria Targeted Youth Support Services keep a record of how many children, young people and families our services are reaching, and how services are helping the people that use them. This enables us to see whether the money that we are investing is being well spent and is contributing to people's lives in a positive way.

Data Sharing

The information you supply will be kept on a secure Cumbria County Council database and can be accessed by a number of authorised people within the Children and Families Services. This will include staff and professionals who are working with you/your family, where there is a valid reason for them to do so.

Your personal information will be deleted in accordance with our data retention policies

How will we use information about you?

We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances:

- **GDPR Article 6(1)(c)** processing is necessary for compliance with a legal obligation to which the controller is subject (see Applicable Legislation below), and
- **GDPR Article 6(1)(e)** processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller

Relevant Legislation

- Education and Inspections Act 2006
- Section 9A(4) and 10 (2) of Children's Act 2004
- Children's Act 2010

Data Security

All of the information you give us will be kept safe and secure whether it is written or on a computer system. We will treat any personal information confidentially and will comply with the Data Protection Act 1998. This means that, if we keep any of your personal data we must:

- Tell you what information we need to collect from you
- Only use the information for the reason we have agreed with you
- Not ask for more information than we need to provide the services
- Let you see any information we have collected about you, on request
- Keep the information safe, secure and confidential
- Personal information will be deleted in accordance with our data retention policy

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