

Email:

20 February 2017

Your reference:

Our reference: FOI 2016-0781

Dear

**FREEDOM OF INFORMATION ACT 2000 – REFUSAL NOTICE (s.12)**

We are writing regarding your request for information about alternative accommodation for elderly people requiring social care, which was received on 26 July 2016.

We can confirm that the council holds information falling within the description specified in your request. We estimate, however, that the cost of complying with your request would exceed the appropriate limit, specified in regulations for Local Government, of £450.

This is information that is not routinely recorded other than in a customer's case notes. It would require manual review of 11901 records for the years requested. We estimate that it would take approximately 5 minutes per record to check whether that individual has been placed in alternative accommodation. We therefore estimate that in total it would take approximately 992 hours to collate this information. However it is unlikely that there have been any cases where we have had to provide residential care or B&B to an older person due to a lack of independent living schemes. Cumbria is well served by sheltered accommodation. The level of support being provided at the level identified in the request would certainly enable most people to remain living in their own home.

Under section 12 of the Freedom of Information Act the council is not obliged to comply with your request due to the excessive cost of providing you with a response. The council will reconsider a revised request should you chose to submit one but please be aware that this will be handled as a new request for information.

If you have any queries about this letter, please contact us and remember to quote the reference number above in any future communications.

If you are dissatisfied with the way the council has responded to your request you can request an Internal Review. If you would like to request a Review please contact the Information Governance Team using the details at the top of this letter.

Further information can be found on the council's website: <http://www.cumbria.gov.uk/council-democracy/accesstoinformation/internalreviewscomplaints.asp>

Yours sincerely



Senior Manager – Performance and Risk